

# UNDERSTANDING YOUR WATER BILL

Residents receive their Water Bills quarterly: **January, April, July & October**  
Water bills are generated for water used over the past quarter (3 months).



**Town of Trenton**  
120 Main Street  
PO Box 328  
Trenton, Nova Scotia B0K 1X0  
Phone: (902) 752-5311

## Water Bill

Customer #: NAME001  
Invoice Date: YYYY-MM-DD  
Amount Due: **329.88**

**Water Usage:** This section gives you the details of water usage for your most recent bill & is displayed in cubic metres. **Previous Reading** is your meter read from your last bill. **Current Reading** is your meter read from your current billing cycle. Both include the date your meter was read. **Usage Charge** uses the amount of water used since the previous meter read x Water Rate; therefore:  
**(Current Reading Minus Previous Reading) x Water Rate = Usage Charge**

**Utilcode No. and Civic Add.**  
**12345678.00 < Your Account Number**  
Use this number (*not Customer Code*) to pay at your bank or for online banking. Please use the first 8 digits only. **Do not include the decimal (.00)** for online banking payments. \*

Description: MR21 5/8" Meter Service	(metric)	Usage	Rate	Amount
Previous Reading - Date Meter Read	100,000.00			
Current Reading - Date Meter Read	100,075.00			
Usage Charge		75.00	3.25000	243.75

**Rates:** The Town's Water Rate is **\$3.25 per cubic meter**. The Base Rate is set by the NS Utility & Review Board and depends on the service pipe size.

Base 86.13

**Arrears:** Any unpaid balances on your account from previous billings will cause an "Arrears" line here: **Arrears (if applicable)**

**Total Amount Due on or before: "Due Date" 329.88**

Penalty Charge After Due Date: 4.12

Billing Period: March 29 - June 25 (Example)  
Interest will accumulate at 1.25% per month after: "Due Date"

**Amount Due 329.88**

Tear this portion and remit with payment quoting your Municipal Account number on the front of your cheque



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Billing Address: Interest is accumulated at **1.25% per month**.  
The Penalty Charge shows the amount of interest you would accrue in the first month only.  
**\* Note:** Online payments do not reach the Town same day. It may take 2-3 business days to be processed by your bank.

**Utilcode No. and Civic Add.**

Request Receipt   
Please make cheques payable to the Town of Trenton  
Please quote your Utilcode No. on the front of your cheque